

Standard warranty conditions Volvo CE - machine „Warranty certificate Volvo CE 2024“

Machine type:		Warranty technician:	
Serial number:		Date of registration:	
Operating hours:		ID certificate:	
Delivery date:		SAP:	
Machine usage:		UCHP:	
Note_1:		Note_2:	

1. Volvo CE – standard coverage:

The seller who is Ascendum Stavební stroje Czech s.r.o. (further as “the seller”) commits that on its own costs and according to the purchase contract is going to perform repairs on the machine or other actions necessarily needed to operate the machine under these standard conditions given by Volvo CE:

- 1.1. The warranty refers on parts/components that become inappropriate for next using during the warranty period, because of occurrence material or manufacturing defects. The standard Volvo CE warranty refers on new construction machines and demo machines Volvo CE.
- 1.2. This standard warranty is valid for a period 2 500 operating hours or twelve months, whichever occurs first. The warranty starts from the date of delivery, of new Volvo CE machine to the buyer.
- 1.3. The warranty period is not extended due to any standstill caused by replacement, examination, or repair of the Volvo CE machine or any of its parts/components in question. The warranty period for rectified parts/components under this standard warranty is the remaining period for the delivered Volvo CE machine.
- 1.4. For the duration of the warranty, the seller will remove any material or manufacturing defects that have arisen. The seller, in cooperation with Volvo CE, must determine the steps necessary to correct and remove the defect.
- 1.5. This standard warranty does not cover any of the following costs that may arise in connection with warranty work: performing services outside regular working hours (overtime labour), costs for transporting machine or its parts to the service workshop of the seller or costs for providing replacement machine during warranty repair, lost profit of the buyer due to the stoppage of production or downtime in production.

2. Volvo CE – warranty conditions:

The prerequisite for the validity of the warranty is fulfilment of these conditions set by Volvo CE.

- 2.1. All preventive maintenance (the regular service) and adjustments on the machine are performed by seller’s service organization or in accordance with article 4.4., everything in specified interval and in the reach set by manufacturer Volvo CE at buyer’s expense.
- 2.2. Buyer ensures timely and proper replacement of quick wear parts* at his own expense.
- 2.3. Exclusively use of oils, grease, AdBlue/DEF and original spare parts from Volvo CE.
- 2.4. No modifications of the basic Volvo CE machine’s specification or superstructures from the buyer’s side without the knowledge and consent of the seller.
- 2.5. Machine is set in operation according to the operation specifications (machine usage) and operated in accordance with the User manual by operator trained by employees of the seller’s authorized service center.

When even one from the above listed condition is not fulfilled, the warranty expires in its entirety.

3. Volvo CE – warranty limitations:

This standard warranty doesn't apply to quick wear parts* and to cases when the failure on what does warranty apply, was cause by:

- 3.1. Operating and using machine in manner other than what is normal and has not been correctly operated and maintained according to Volvo CE's recommendations in User manual (overloading).
- 3.2. Accident, misusing or subjecting the Volvo CE machine to any other manner of external stress.
- 3.3. The prescribed preventive maintenances (the regular service and inspections) have not been carried out as prescribed by Volvo CE and at the correct times/operating hour's intervals.
- 3.4. Any seals having been broken by any unauthorized person (vandalism).
- 3.5. Unauthorized modification of the basis Volvo CE machine's specification or superstructures. This includes, but is not limited, to defects resulting from any type of tampering activity, i.e., inactivation, adjustment, or modification of the emission control system of the Volvo CE machine, including but not limited to any software or other logical control elements of such a system, that has the effect, whether intended or not, of worsening the emission performance of the engine.
- 3.6. Use of parts other than Genuine Volvo Parts/Components.
- 3.7. A defect/fault having become aggravated due to the failure by the operator to take immediate and appropriate action once the defect/fault became known or should have become known to the operator or after activation of the machine's warning indicator system.
- 3.8. Use of oils, grease, or AdBlue®/DEF other than those stipulated by Volvo CE.
- 3.9. The Volvo CE machine is not in compliance with mandatory legal requirements on the market where the warranty is being invoked.
- 3.10. Use of diesel fuel with quality that is not specified for your particular engine (see Operator's Manual) unless the engine has been converted with an original Volvo CE kit to accept alternative diesel fuel quality. Machines operating in countries with engine exhaust emission legislation equivalent to Tier 1/Stage I or higher are never allowed to be converted.
- 3.11. The hour meter has been disconnected or the hour record has been altered so the actual usage cannot be readily or accurately determined.

4. Volvo CE – other arrangement:

- 4.1. Furthermore, this warranty does not cover additional costs due to equipment/parts, alternation of Volvo CE basic machine's original specification or other installation or other installation work being assembled/installed by someone else than the supplier, which renders the warranty work more difficult or prevents the warranty from being performed.
- 4.2. Seller and Volvo CE company makes no representation or warranties other than those expressly set forth above and Volvo CE disclaims any implied warranties of any kind, including without limitation quality, performance, merchantability of fitness for a particular purpose. Consequently, except for as specifically provided for in this standard warranty, Volvo CE disclaims any liability for direct and indirect losses, including consequential losses of any kind, costs or damage which may result from defects in material or workmanship.
- 4.3. This standard warranty is conditional upon Volvo CE being able to gather and access the Machine Data at any time.
- 4.4. If it is not about the seller, then all service performances will be on time and professionally performed according to the Volvo CE regulations and professional execution of service operations according to the Volvo CE regulations must be documented when making claims from the guarantee (for example but not exclusively written documents about all performed actions, list of all used parts for the repair, etc.).

This standard warranty certificate supersedes all previously issued warranty conditions.

In.....day..... 2024.

Buyer

Seller's warranty technician

*Quick wear parts and consumable parts include but are not limited to e.g.: bulbs (except lifetime bulbs), lights (except sealed beams), glass, grease, fittings, wiper blades, filters, fuses, linings (except friction and separator plates if broken), lubricants, v-belts (except defect caused by defected part covered by this standard warranty), ground and asphalt engaging parts, tools and edges, tires.